

Leven & Beeford Medical Practice

Patient Participation Group Meeting

Wednesday 4th November 2020 (Microsoft Teams meeting)

Staff Members Present

Terri Wardell

Patients present

Janet Kelly, Lawrence Trender

Apologies

Maz Khuri, David Warnes, Elisabeth Denton, Rosemary Brown

Flu clinics TW informed the attendees that we had given 2500 flu vaccinations already and are about half way through the campaign. JK suggested that local registered nurses, including any army nurses from Leconfield could maybe help give it. Suggested putting up a marquee in the car park.

Still no official news on vaccinating the 50-64 year cohort.

Facebook

TW informed the attendees that the practice had received more written and verbal complaints from patients recently. Some patients have become quite aggressive with the receptionists and are sometimes demanding and abusive. TW has put some information on Facebook advising patients not to take out their frustrations with the staff. The practice are working as hard as they can in what are very difficult times.

Date of next Microsoft Teams meeting: Wednesday 13th January 2021 1pm