

Leven & Beeford Medical Practice

Patient Participation Group Meeting

Wednesday 19th June 2019 1pm

Staff Members Present

Terri Wardell, Andrea Moulds

Patients Present

John Carr, Rosemary Brown, Wendy Shelton, John McLeavy.

Apologies

David Warnes, Ann Nixon, Pam Hill, Elisabeth Denton.

Meeting

Terri opened the meeting by thanking everyone for coming and handed out the minutes of the last meeting.

Amendments to the last minutes

With regards to Brexit, it should have read, that the Government advised our CCG NOT to stockpile medication.

Staff

We have new recruited a new nurse, Helen, who will be starting with us on 1st July 2019. We have also recruited a new Dispenser at Beeford, to cover Katie who has now trained to be a Phlebotomist.

Extended Access

From 1st July 2019 the Surgery now has to offer 5.5 hours extra clinical time to our patients. We will continue to have clinics until 8pm every Thursday, services include a GP, a Nurse, a Phlebotomist and from September a Nurse Practitioner. We will also have a GP working from 7:30am – 8:30am every Friday morning.

I Want Great Care

Once again we have been rated a 5 star practice by our patients for 2018/19. These results come from patients feedback either by filling out a questionnaire in the surgery or online.

The Park Run

Dr Sowerby asked Terri to mention this new scheme. The Royal College of GP's would like practices to participate in this scheme to become a "Park Run Practice". The Surgery will be looking for volunteers to help marshall the weekly event. Currently there are Park Runs being held at East Park in Hull, and Sewerby in Bridlington. However, there is soon to be one starting in Beverley. Terri will get more details when they become available.

Patient Survey

Our Annual Patient Survey is given out in July to give the Surgery feedback from patients visiting the Practice. Terri thought that maybe one or two questions could be tweaked / changed this year. Terri ran through the questions with the group discussing what changes they thought could be made to improve the questionnaire.

Check In Screen at Beeford

The group asked about having a screen like Leven. TW explained that they were quite expensive but could run a questionnaire for a couple of weeks to try and find out how many patients would use it.

Summer Newsletter

Terri will prepare a Summer Newsletter and will email it out to the group for their approval.

Date of next meeting: Wednesday 4th September 2019, 1pm Leven Surgery.