

Leven & Beeford Medical Practice
Patient Participation Group Meeting

Wednesday 31st January, 2018. (Leven)

Staff Members Present

Terri Wardell, Andrea Moulds

Patients Present

Dorothy Hailstone, Ann Nixon, John Carr, Pam Hill

Apologies

Dr Chapman, Rosemary Brown, Wendy Shelton

Meeting

Terri opened the meeting by thanking everyone for coming.

Terri referred to the last meeting minutes and gave an update on the fundraising for the defibrillators in memory of Dr Sykes. She confirmed that £5,055 had been paid in to the fund from both of the Surgeries and the Pharmacy. The total raised so far is over £10,000 which is half way towards the target of £20,000. The book sales are going really well at Leven and Beeford Surgery, Dorothy is to bring some more plastic boxes for books as we have many book donations still coming in.

Terri is to dedicate a page on the website to the fundraising events for Dr Sykes, as there is so much going on that it is taking up the whole of the front page of the website which is more for information for patients about the surgery.

Dorothy asked about the Defibrillators and that in the event of having to use one she wouldn't have a clue. She asked if any training was given on how to use one. Terri said training sessions could be given by the ambulance service but there would be a charge for this. She said she would look into this and see what the charge would be. John said that St Johns Ambulance could give training on the use of Defibrillators. Terri also mentioned that we had some issues with lighting around the Defib in Leven. Pamela said to contact the Parish Council who would maybe provide funding to have a light put up.

Terri brought some samples of newsletters from other surgeries to give everyone an idea of what our newsletter could look like. It was decided that the newsletter would be seasonal and our first issue would be a Spring one. Every member present agreed that they would do a piece for the newsletter and email it to Terri so that she can put something together.

Terri is to contact the local Police with regards to road safety as it is quite dangerous when trying to drive out of the car park as it is hard to see round parked cars. The council have refused planning permission for the surgery to put a safety mirror up opposite the surgery which would make it safe for drivers.

Previously Dorothy had asked why it wasn't possible to book nurse appointments on line. Terri explained it wasn't practical, as we have quite a complex booking system with regards to nurses and what services they provide in each clinic.

Terri advised the group that we still haven't had any interest from anyone regarding the recruitment of a Doctor or Nurse Practitioner. We are unsure as to why, but the advert will stay out for the time being.

Date of Next Meeting Wednesday 21st March 1pm at Beeford